



# TransPennine Express Performance Transparency Report

2026/27 Period 1:  
1<sup>st</sup> April to 2<sup>nd</sup> May 2026

# TransPennine Express Performance Transparency Report

## Overall Performance Summary

### TransPennine Express Planned and Cancelled Services

| Services originally planned in the Timetable | Services fully removed from the timetable prior to the planned day of operation (Full Cancellations)* |                  | Planned services on the day + | On the Day Cancellations** |                  | Services operated in full on the Day | Services partially removed from the timetable prior to the planned day of operation (Part Cancellations)*** |                  |
|--|---|------------------|-------------------------------|----------------------------|------------------|--------------------------------------|---|------------------|
|  | TransPennine Express #  | Other Industry ~ |                               | TransPennine Express #     | Other Industry ~ |                                      | TransPennine Express #  | Other Industry ~ |
| <b>10501</b>                                 | <b>40</b>   | <b>17</b>        | <b>10444</b>                  | <b>197.5</b>               | <b>360.5</b>     | <b>9886</b>                          | <b>27</b>   | <b>16</b>        |

\* This includes adjustments made for the impact of large incidents or short term resource changes (sometimes referred to as 'P-coded cancellations')

\*\* Includes trains cancelled on the day for either all or a part of their planned journey.

\*\*\* These services ran for part of their planned journey (these are also counted as 'P-coded cancellations for the cancelled section)

# Changes made due to TransPennine Express causes such as fleet technical or traincrew related issues

~ Changes made due to other industry (not TransPennine Express) causes such as major infrastructure defects or the effects of severe weather (e.g. storms, flooding)

+ These numbers form the basis on which periodic industry performance numbers are calculated

### Last Period TransPennine Express Performance Results

| On Time       | Time to 3     | Time to 15    | Cancellations | Missed Stops | Short Formations |
|---------------|---------------|---------------|---------------|--------------|------------------|
| <b>51.38%</b> | <b>72.56%</b> | <b>95.45%</b> | <b>3.64%</b>  | <b>2.69%</b> | <b>0.53%</b>     |

### Definitions

#### On Time

The percentage of recorded station stops where the train arrived less than one minute later than its advertised time.

#### Time to 3

The percentage of recorded station stops where the train arrived less than three minutes later than its advertised time.

#### Time to 15

The percentage of recorded station stops where the train arrived less than 15 minutes later than its advertised time.

#### Cancellations

The percentage of services that were cancelled. A part cancellation (counting for half a full cancellation) is when a train fails to stop at one or more of its station stops but completes over 50% of its planned journey. A full cancellation is when a train completes less than 50% of its planned journey.

#### Missed Stations

The percentage of stations not called at, either through cancellations or fail to stops.

#### Short Formations

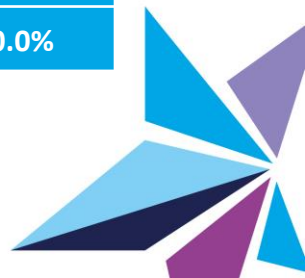
The percentage of services that run with less capacity than agreed as per our train plan.



# TransPennine Express Performance Transparency Report

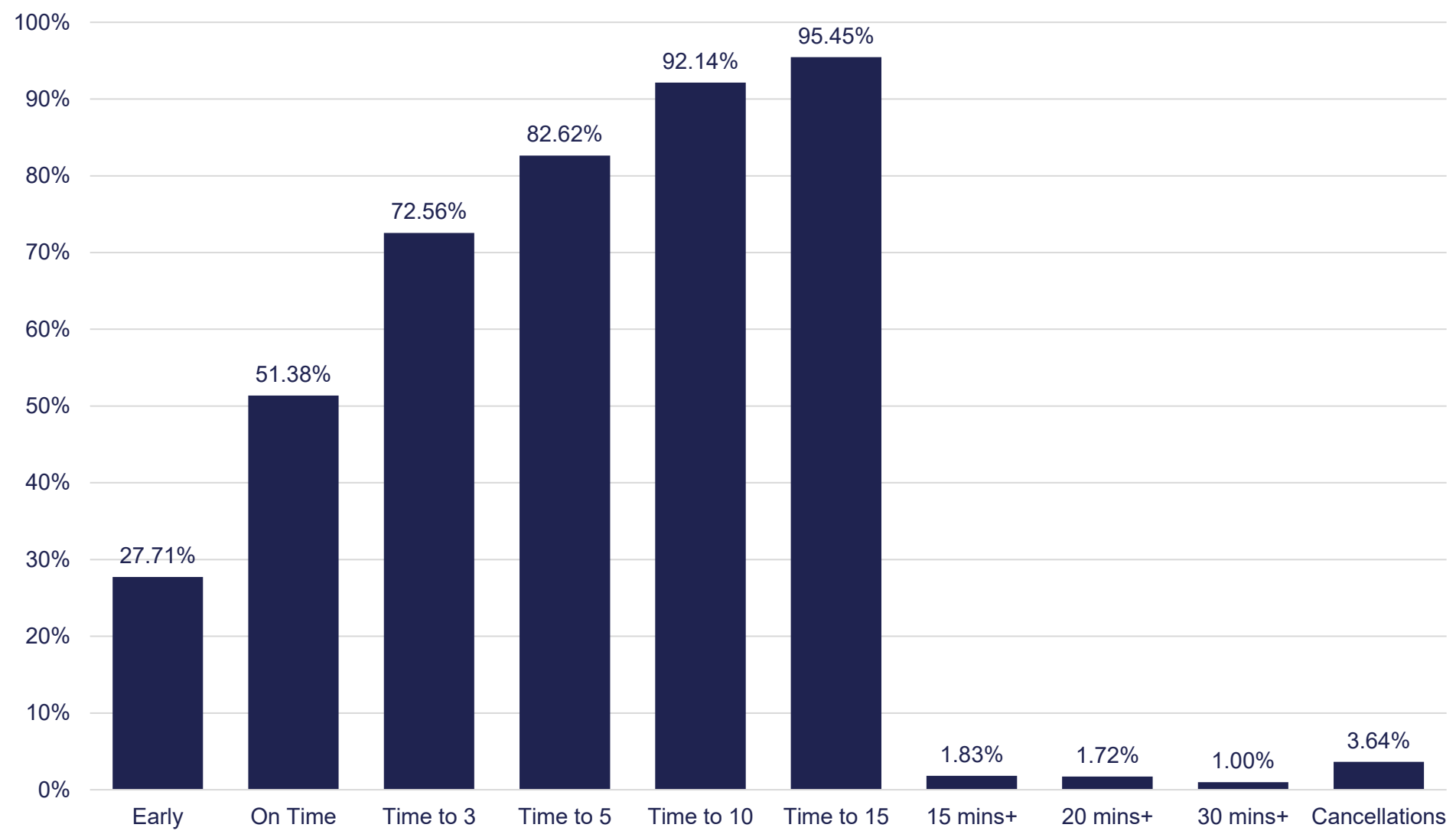
## Last Period Service Group Results

|  | Cancellations | On Time | Time to 3 | Time to 15 | Trains Arriving 30 - 59 Mins Late | Trains Arriving 60 - 119 Mins Late | Trains Arriving Over 120 Mins Late | Short Formations |
|--|---------------|---------|-----------|------------|-----------------------------------|------------------------------------|------------------------------------|------------------|
| Liverpool to Hull  | 30.0          | 56.6%   | 77.5%     | 96.4%      | 4                                 | 0                                  | 0                                  | 11               |
|  | 2.4%          |         |           |            | 0.3%                              | 0.0%                               | 0.0%                               | 0.9%             |
| Manchester Airport to Redcar/Saltburn                      | 76.0          | 49.0%   | 69.1%     | 95.5%      | 13                                | 1                                  | 0                                  | 19               |
|  | 4.5%          |         |           |            | 0.8%                              | 0.1%                               | 0.0%                               | 1.2%             |
| Manchester - Huddersfield - Leeds - York Stopping Services | 36.5          | 50.3%   | 75.3%     | 98.1%      | 11                                | 0                                  | 0                                  | 0                |
|  | 2.1%          |         |           |            | 0.6%                              | 0.0%                               | 0.0%                               | 0.0%             |
| Manchester to Scarborough                                  | 30.0          | 67.7%   | 83.9%     | 96.4%      | 15                                | 3                                  | 0                                  | 0                |
|  | 2.6%          |         |           |            | 1.3%                              | 0.3%                               | 0.0%                               | 0.0%             |
| Liverpool to Newcastle and Newcastle to Edinburgh          | 48.5          | 51.5%   | 71.8%     | 94.6%      | 24                                | 3                                  | 0                                  | 4                |
|  | 2.6%          |         |           |            | 1.3%                              | 0.2%                               | 0.0%                               | 0.2%             |
| Liverpool to Cleethorpes                                   | 83.0          | 46.3%   | 67.8%     | 92.8%      | 18                                | 1                                  | 0                                  | 18               |
|  | 6.4%          |         |           |            | 1.4%                              | 0.1%                               | 0.0%                               | 1.5%             |
| Manchester Airport and Liverpool to Glasgow and Edinburgh  | 76.0          | 48.1%   | 70.7%     | 95.8%      | 9                                 | 2                                  | 0                                  | 0                |
|  | 5.1%          |         |           |            | 0.6%                              | 0.1%                               | 0.0%                               | 0.0%             |



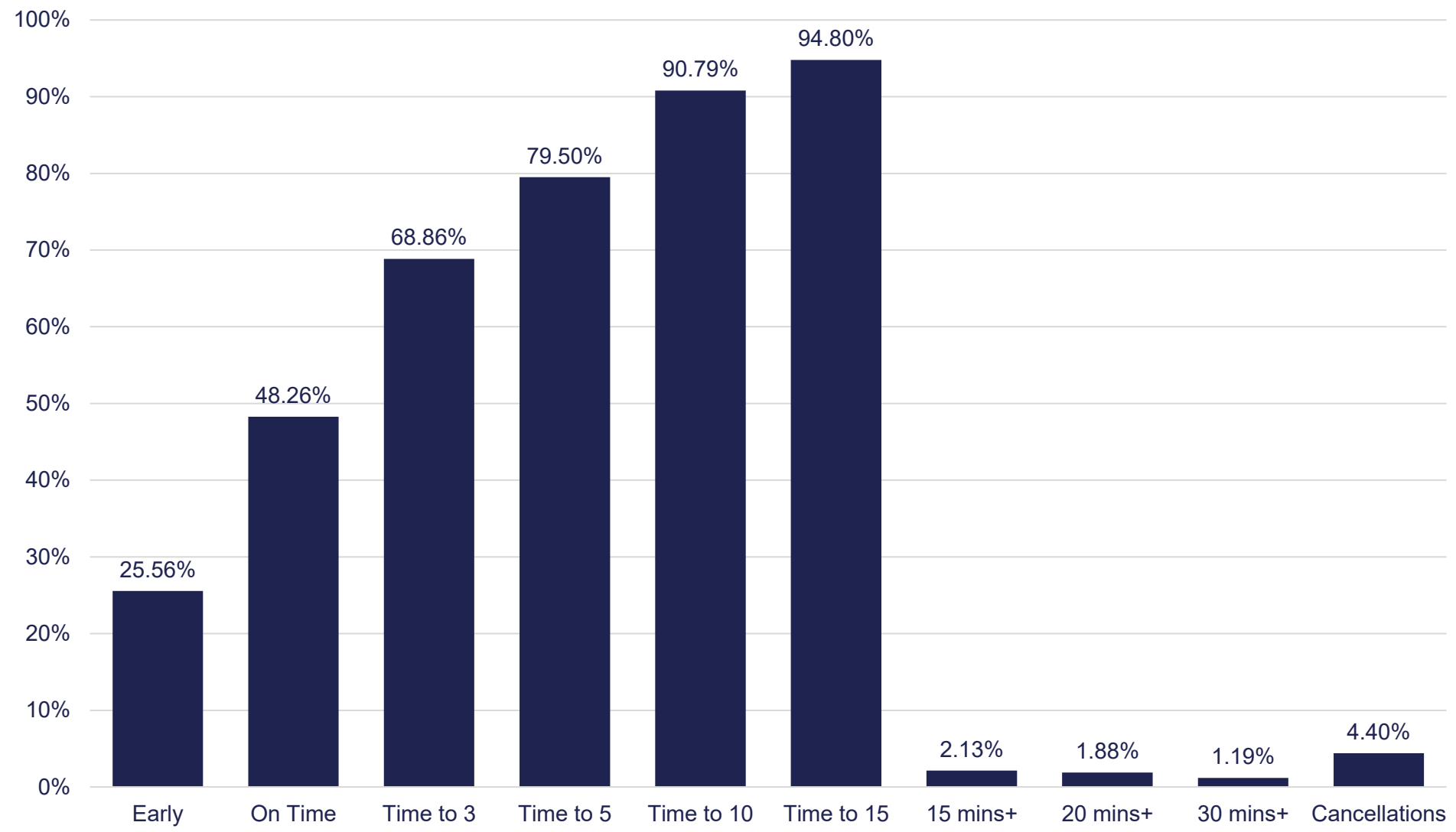
# TransPennine Express Performance Transparency Report

## Last Period Punctuality at All Recorded Station Stops



# TransPennine Express Performance Transparency Report

## Moving Annual Average Punctuality at All Recorded Station Stops



# TransPennine Express Performance Transparency Report

## Last Period Top 10 Incidents

| Date                      | Incident  | Party Causing Delay | Number of Trains Cancelled or Delayed | Total Minutes of Delay | Total Cancellations (Part Cancellations Count as 0.5) |
|---------------------------|---|---------------------|---------------------------------------|------------------------|---|
| Thursday 16th April 2026  | Overhead line fault at Manchester Piccadilly          | Network Rail        | 180                                   | 1657                   | 36.0  |
| Wednesday 8th April 2026  | Trespass at Huddersfield                              | Network Rail        | 56                                    | 1221                   | 21.0  |
| Saturday 11th April 2026  | Freight locomotive failure at Manchester Victoria     | GB Railfreight      | 61                                    | 1188                   | 19.0  |
| Wednesday 22nd April 2026 | Bag on overhead line at Slade Lane Junction           | Network Rail        | 52                                    | 597                    | 10.0  |
| Saturday 25th April 2026  | Other operator train fault at Colton Junction         | Locomotive Services | 48                                    | 772                    | 6.0   |
| Friday 1st May 2026       | Points failure at Northallerton                       | Network Rail        | 34                                    | 512                    | 3.0   |
| Saturday 25th April 2026  | Other operator door fault at Rochdale                 | Northern            | 30                                    | 552                    | 1.5   |
| Sunday 5th April 2026     | Tree on the line at Kirkham Abbey                     | Network Rail        | 13                                    | 95                     | 8.5   |
| Friday 1st May 2026       | Signalling panel fault between Marsden – Huddersfield | Network Rail        | 20                                    | 277                    | 2.5   |
| Friday 1st May 2026       | Signalling section trip at Darlington                 | Network Rail        | 23                                    | 351                    | 4.5   |



# TransPennine Express Performance Transparency Report

## Last Period Severely Disrupted Days

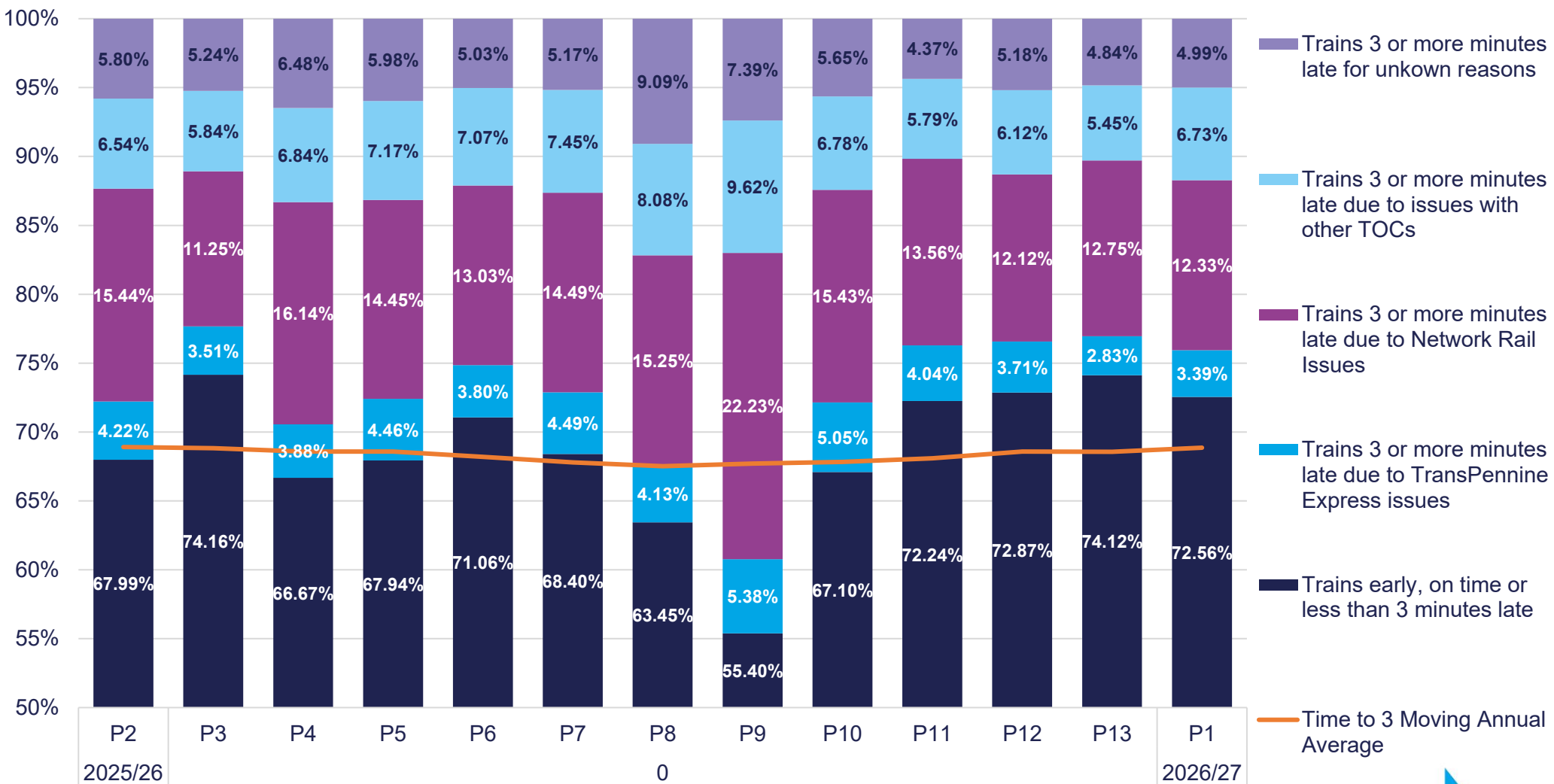
| Route   | Date                     | Time to 3 | Time to 15 | Cancellations | Major Incidents                    |
|---|--------------------------|-----------|------------|---------------|------------------------------------|
| Manchester to Scarborough                                 | Sunday 5th April 2026    | 65.9%     | 84.6%      | 33.3%         | Tree on the line at Kirkham Abbey  |
| Liverpool to Cleethorpes                                  | Friday 17th April 2026   | 48.0%     | 86.2%      | 24.4%         | Level crossing incident at Grimsby |
| Liverpool to Cleethorpes                                  | Wednesday 1st April      | 51.6%     | 83.6%      | 20.2%         | Signal box fire at Scunthorpe      |
| Manchester Airport and Liverpool to Glasgow and Edinburgh | Wednesday 8th April 2026 | 55.9%     | 86.8%      | 26.2%         | Class 397 train availability       |
| Manchester Airport and Liverpool to Glasgow and Edinburgh | Thursday 9th April 2026  | 52.6%     | 93.2%      | 21.4%         | Class 397 train availability       |

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher



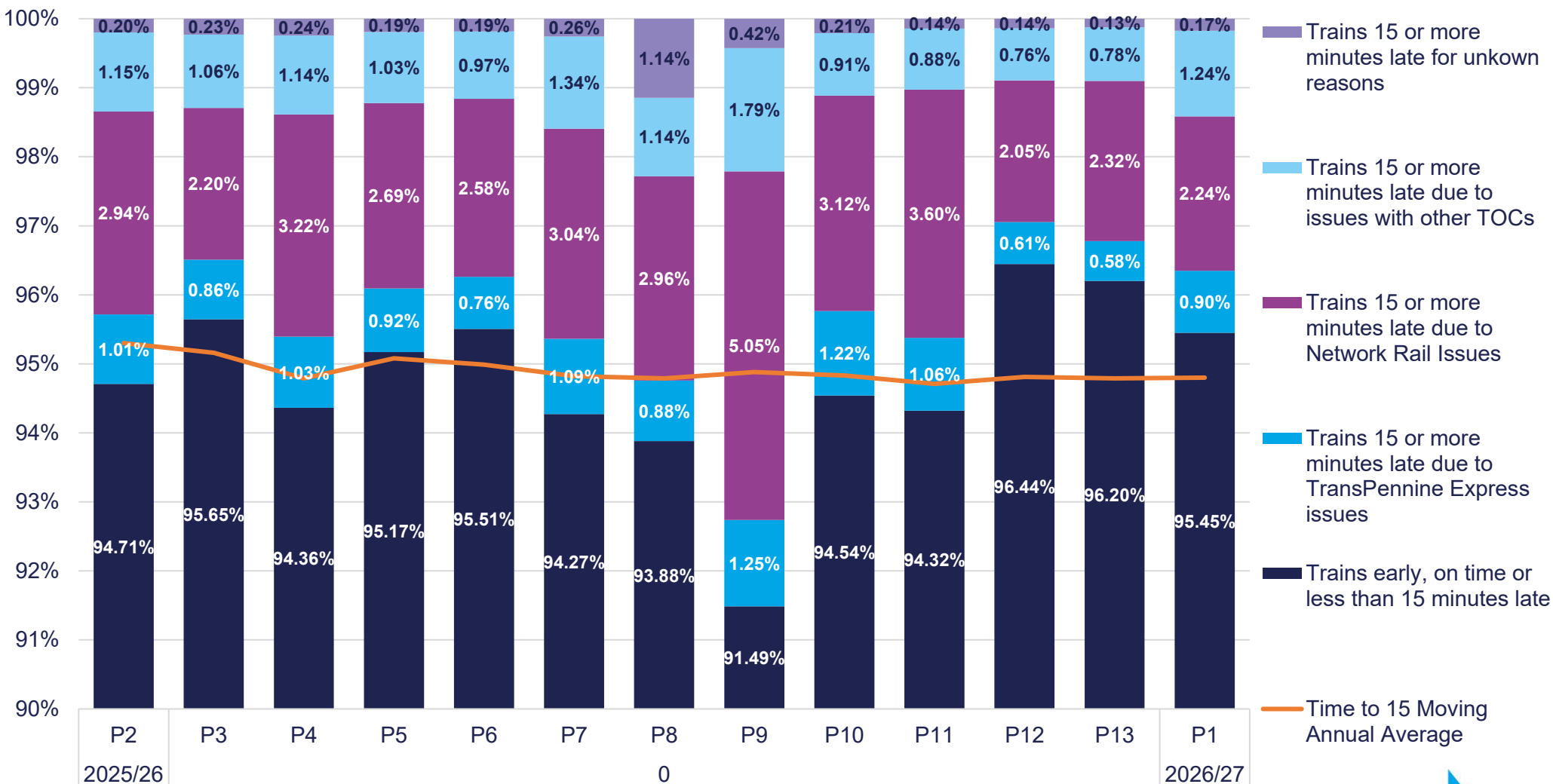
# TransPennine Express Performance Transparency Report

## Cause of Time to 3 Loss



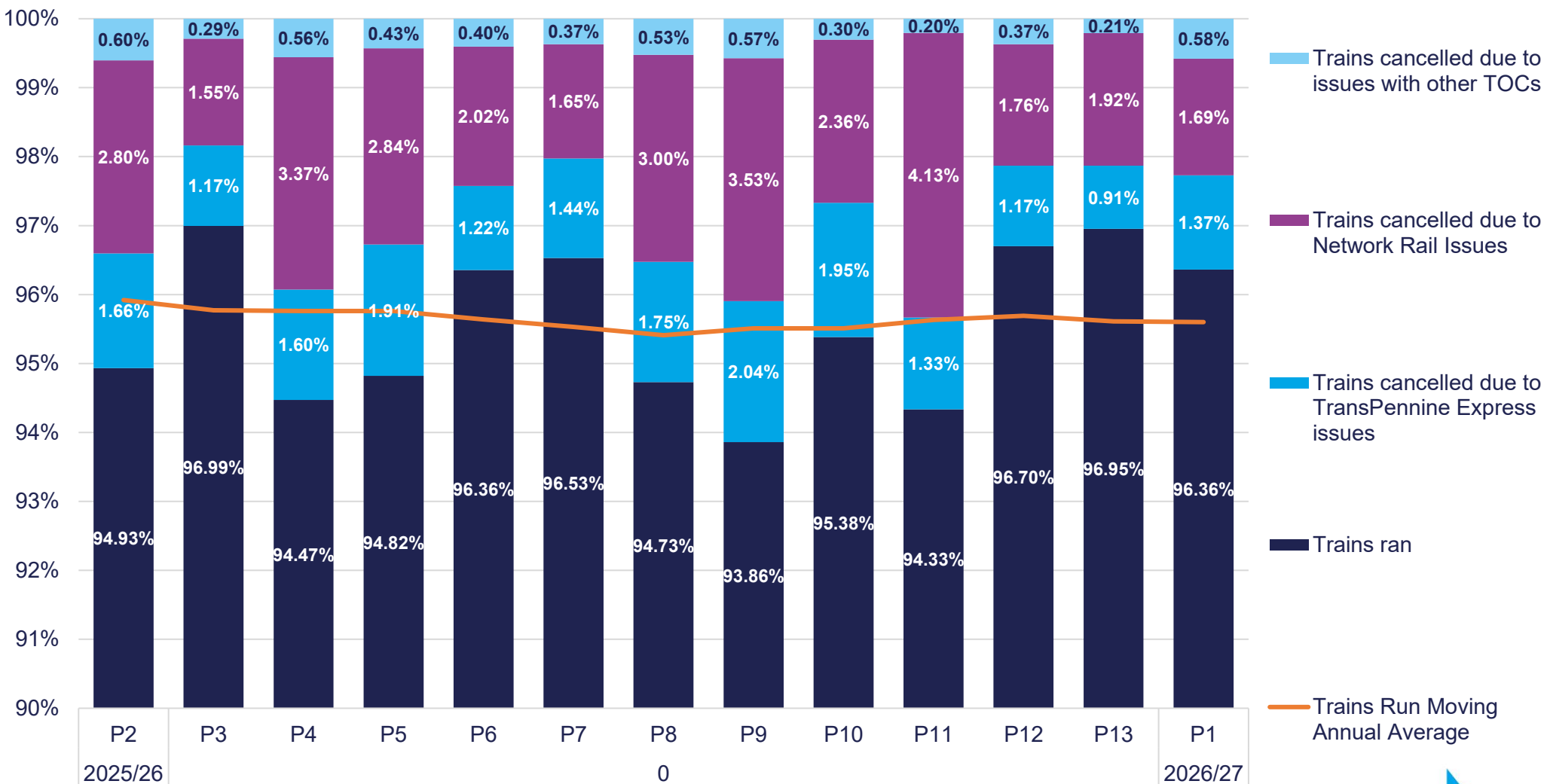
# TransPennine Express Performance Transparency Report

## Cause of Time to 15 Loss



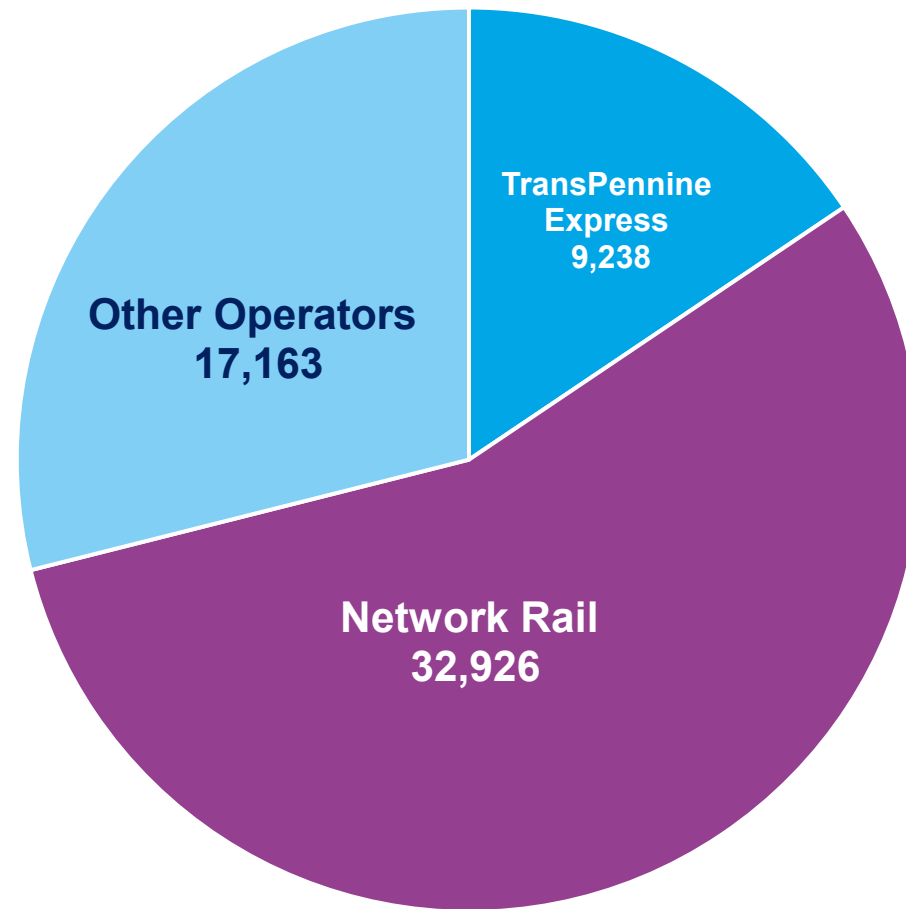
# TransPennine Express Performance Transparency Report

## Cause of Cancellations



# TransPennine Express Performance Transparency Report

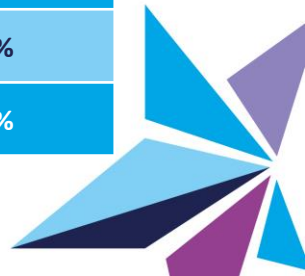
## Last Period Delay Minutes Causation



# TransPennine Express Performance Transparency Report

## Last Period Station Performance

| Station              | Time to 3 | Cancellations | Station         | Time to 3 | Cancellations |
|----------------------|-----------|---------------|-----------------|-----------|---------------|
| Alnmouth For Alnwick | 71.8%     | 1.4%          | Darlington      | 71.7%     | 2.8%          |
| Althorpe             | 57.1%     | 0.0%          | Dewsbury        | 73.7%     | 1.4%          |
| Barnetby             | 69.8%     | 2.7%          | Doncaster       | 71.4%     | 2.3%          |
| Berwick-Upon-Tweed   | 78.4%     | 1.2%          | Dore & Totley   | 66.2%     | 2.8%          |
| Birchwood            | 68.7%     | 6.7%          | Dunbar          | 75.2%     | 1.5%          |
| Bolton               | 65.3%     | 5.5%          | Durham          | 70.5%     | 2.9%          |
| Brough               | 83.1%     | 1.4%          | Eaglescliffe    | 70.3%     | 2.1%          |
| Carlisle             | 72.0%     | 2.8%          | East Linton     | 74.3%     | 1.5%          |
| Carstairs            | 88.3%     | 0.0%          | Edinburgh       | 81.1%     | 1.6%          |
| Castleford           | 80.2%     | 1.4%          | Gatley          | 82.9%     | 1.6%          |
| Chester-Le-Street    | 65.2%     | 2.9%          | Garforth        | 64.3%     | 1.2%          |
| Cleethorpes          | 82.5%     | 2.7%          | Gilberdyke      | 96.3%     | 0.0%          |
| Cramlington          | 88.9%     | 0.0%          | Glasgow Central | 82.8%     | 4.0%          |
| Cross Gates          | 76.5%     | 2.9%          | Greenfield      | 69.6%     | 1.8%          |
| Crowle               | 62.5%     | 0.0%          | Grimsby Town    | 81.5%     | 2.7%          |



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## Last Period Station Performance

| Station                 | Time to 3 | Cancellations | Station                | Time to 3 | Cancellations |
|-------------------------|-----------|---------------|------------------------|-----------|---------------|
| Habrough                | 70.1%     | 2.7%          | Manchester Airport     | 80.2%     | 4.3%          |
| Hatfield & Stainforth   | 62.5%     | 0.0%          | Manchester Oxford Road | 59.3%     | 3.8%          |
| Haymarket               | 74.1%     | 2.6%          | Manchester Piccadilly  | 70.0%     | 3.2%          |
| Howden                  | 79.3%     | 0.0%          | Manchester Victoria    | 72.7%     | 1.8%          |
| Huddersfield            | 67.1%     | 1.3%          | Marsden                | 72.3%     | 1.8%          |
| Hull                    | 87.8%     | 1.4%          | Meadowhall             | 64.7%     | 2.3%          |
| Irlam                   | 59.3%     | 6.8%          | Middlesborough         | 77.1%     | 4.9%          |
| Kirk Sandall            | 46.4%     | 0.0%          | Mirfield               | 68.2%     | 1.0%          |
| Lancaster               | 59.6%     | 2.6%          | Morpeth                | 70.0%     | 1.4%          |
| Lea Green               | 77.0%     | 3.2%          | Mossley                | 66.5%     | 1.8%          |
| Leeds                   | 75.0%     | 1.3%          | Motherwell             | 71.2%     | 4.4%          |
| Lockerbie               | 57.8%     | 4.0%          | Newcastle              | 75.5%     | 1.7%          |
| Liverpool Lime Street   | 76.0%     | 3.5%          | Newton-Le-Willows      | 79.4%     | 2.9%          |
| Liverpool South Parkway | 71.0%     | 7.2%          | Normanton              | 79.3%     | 1.4%          |
| Malton                  | 87.3%     | 1.9%          | Northallerton          | 68.5%     | 2.6%          |



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| Station                 | Time to 3 | Cancellations | Station             | Time to 3 | Cancellations |
|-------------------------|-----------|---------------|---------------------|-----------|---------------|
| Oxenholme Lake District | 57.9%     | 2.8%          | South Milford       | 100.0%    | 3.7%          |
| Penrith North Lakes     | 65.6%     | 2.6%          | St. Helens Central  | 94.1%     | 4.8%          |
| Preston                 | 75.7%     | 4.5%          | Stockport           | 65.1%     | 2.3%          |
| Redcar Central          | 77.5%     | 7.6%          | Thirsk              | 66.0%     | 1.8%          |
| Reston                  | 75.1%     | 1.4%          | Thornaby            | 72.8%     | 2.3%          |
| Rotherham Central       | 89.3%     | 0.0%          | Thorne South        | 60.7%     | 0.0%          |
| Saltburn                | 72.5%     | 9.0%          | Urmston             | 59.0%     | 7.1%          |
| Scarborough             | 88.8%     | 1.8%          | Wakefield Kirkgate  | 78.6%     | 1.6%          |
| Scunthorpe              | 73.7%     | 2.8%          | Warrington Central  | 69.9%     | 6.6%          |
| Seamer                  | 85.5%     | 1.8%          | Warrington West     | 70.6%     | 3.3%          |
| Selby                   | 78.8%     | 1.4%          | Wigan North Western | 80.9%     | 4.8%          |
| Sheffield               | 63.4%     | 2.5%          | Yarm                | 62.4%     | 2.0%          |
| Slaithwaite             | 65.0%     | 2.2%          | York                | 78.6%     | 1.6%          |
| Stalybridge             | 75.0%     | 1.7%          |                     |           |               |

