



Train performance at Manchester Airport railway station

How reliable were train services at Manchester Airport station recently?

4-week period from 23 August to 19 September	Trains punctuality at Manchester Airport	Trains cancelled at Manchester Airport	Customer satisfaction with train company 12 October 2025 to 31 March 2026
	80.0%	4.2%	87%
 NORTHERN	70.2%	3.4%	87%
 TRAFNIDIAETH CYMRU TRANSPORT FOR WALES	72.0%	12.1%	90%

What are we doing to improve:



Next three months:

We are working to improve drainage across the north west, reducing delays and cancellations due to flooding.

Next year:

Plans are in place for technical improvements on our trains to improve their reliability.

Longer-term:

Completion of the TransPennine Route Upgrade and operating new, more reliable electric trains.

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't stop, at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.

Customer satisfaction is based on the results of the Rail Customer Experience Survey and is the percentage of journeys with that train company that were rated "Very satisfied" or "Fairly satisfied", when answering the question "Overall, how satisfied or dissatisfied were you with your entire train journey from A to B".



National Rail

